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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

APPLICANT(s): Eastvold, Roger

SERIAL NO.: 10/074,411

ART UNIT: 2154

FILING DATE: 02/12/2002

EXAMINER: Patel,
Ashokkumar B.

TITLE: SECURE REMOTE DIAGNOSTIC CUSTOMER SUPPORT
NETWORK

ATTORNEY
DOCKET NO.: 390P010777-US (PAR)

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Commissioner of Patents
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AMENDMENT AFTER FINAL

Sir:

I. INTRODUCTION

This is in response to the Office Action mailed November 25, 2005 (Paper No./Mail Date 20051110) in regard to the above-identified patent application. Reconsideration of the rejection of the claims is respectfully solicited in light of the following amendment and remarks.

Please amend the Application as follows: